



August 26, 2016

Mr. George Cope,
President and CEO,
BCE and Bell Canada
1 Carrefour Alexander Graham Bell
Building A, 4th Floor
Verdun, Québec
H3E 3B3

Re: Enhancing Communication Connections at Kennis Lake, Haliburton County

Dear Mr. Cope:

Kennis Lake and Little Kennis Lake are large lakes (over 25 km from end to end) at the north end of Haliburton County. There are 950 residences on the lake ranging from 3 season cottages to large homes of over 5000 sq. ft. Most properties are used throughout the year, with an increasing number of people (primarily retirees) choosing to make their principal residence at the lake.

Some areas of the lake are quite well served with cell-phone service. Fibre optic cable reaches the lake and some areas have DSL service. However, some areas of the lake have no access to high-speed internet and have very limited or no cell coverage.

The Kennis Lake Cottage Owners' Association would like to work with Bell on behalf of our members to accelerate full access to high speed internet connectivity and full cell coverage around the lakes, in keeping with Bell's strategic imperatives.

We would like to work with your company to map exactly where coverage extends and where gaps exist, and we would like to explore options with you to expand coverage. We would appreciate it if you would share with us any plans you have to extend coverage in our area – and we would be interested in learning if there are technologies or strategies which individuals might employ and/or the Association might facilitate to fill the gaps in coverage.

We have a small team of people working on this issue – all recently retired senior executives, some with telecommunications experience. We ask you to designate the appropriate person in your organization to meet with us as soon as it can be arranged to discuss how we might work together on expanding communications services in the Kennis area.

Yours sincerely,

Tayce Wakefield
President
Kennis Lake Cottage Owners' Association
1975 Watts Rd.
Haliburton, ON K0M 1S0